#### **BILL EXPLANATIONS**

Here are explanations for some of the most commonly asked about portions of the RPU bill.

#### **ACCOUNT INFO**

1 Billing date and customer account number

#### WATER CHARGE

Monthly charge for your use of water, measured in cubic feet (CCF).

#### **2** Customer Charge

Fixed amount based on your service rate; covers costs directly related to providing fixed monthly water services, including meter reading, billing and customer service.

#### **ELECTRIC CHARGE**

Monthly charge for your use of electricity, measured in kilowatt hours (kWh).

#### Reliability Charge

Flat charge assigned to each electric meter that pays for major energy infrastructure projects. including transmission and local energy generation.

#### **4** State Energy Tax

State-mandated charge of \$0.00029 per kWh; funds the work of the California Energy Commission.

#### **CITY SERVICES**

#### **5** Utility User Tax

City tax applied to water and electric charges. This helps pay for things like street lights, park services, and city programs.

#### **6** Public Benefits Charge

State-mandated surcharge of 2.85% of electric charges used for energy efficiency and conservation programs, renewable energy investments, research and development projects, and lowincome assistance programs.

#### **7** Sewer and Trash

Charges for sewer services, along with the collection of trash, green waste, and recyclables.

#### **8** Sewer Public Benefits Charge

This fee assists the Public Works Department in creating and supporting programs that encourage customers to implement technology and best practices that reduce their discharge into the sewer system.

#### **9** Water Conservation Surcharge

A 1.5% surcharge on water charges that funds water conservation programs, education and water use efficiency programs, and research and development projects.

RIVERSIDE PUBLIC UTILITIES

## STATEMENT OF SERVICES

KEEP THIS PORTION FOR YOUR RECORDS

FOR SERVICE ENDING: 08/05/15

0123456789

SERVICE ADDRESS:

1234 UTILITY DR

BILLING DATE: 08/10/15 ACCOUNT NUMBER:

VALUED CUSTOMER

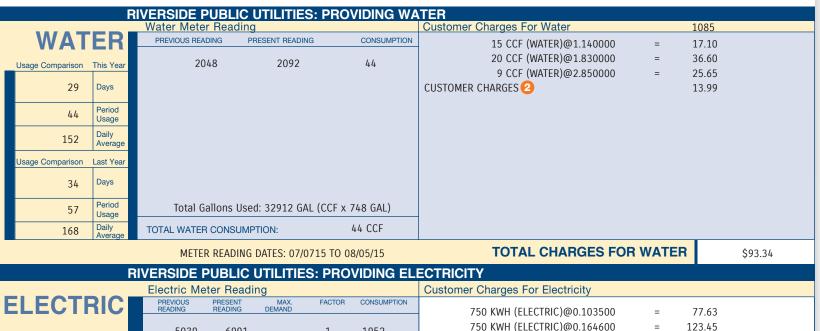
### յկլ||կլ||հեկ||իինվրում|հրդ||||իդիսի|իդ|կլ||կլ

1234 UTILITY DR RIVERSIDE CA 92506-1231 CUSTOMER SERVICE ORANGE SQUARE 3901 Orange Street Riverside, CA 92501

CUSTOMER SERVICE CENTER

Customer Service: (951) 782-0330 TDD: (951) 826-2516 Internet: RiversidePublicUtilities.com

Explanation of these charges: RiversidePublicUtilities.com/mybill



RIVERSIDE PUBLIC UTILITIES: PROVIDING ELECTRICITY												
Electric Meter Reading								Customer Charges For Electricity				
Е	LECT	RICI		PREVIOUS READING	PRESENT READING	MAX. DEMAND	FACTOR	CONSUMPTION	750 KWH (ELECTRIC)@0.103500	=	77.63	
				5039	6991		1	1952	750 KWH (ELECTRIC)@0.164600	=	123.45	
				3037	0771		1	1732	452 KWH (ELECTRIC)@0.186700	=	84.39	
									CUSTOMER CHARGES 2		8.06	
	Usage Comparison	This Year							RELIABILITY CHARGE 3		10.00	
	Osage Companson	TIIIS TEAT							STATE ENERGY 4		0.57	
	29	Days										
	1952	Period Usage										
	67.31	Daily Average										
	Usage Comparison	Last Year										
	34	Days										
	1958	Period Usage										
L	57.59	Daily Average		TOTAL ELECT	RICITY CON	SUMPTION:	19	52 KWH				

TOTAL CHARGES FOR ELECTRICITY METER READING DATES: 07/0715 TO 08/05/15 \$304.10 **CITY OF RIVERSIDE: PROVIDING CITY SERVICES** UTIL USER TAX **5** 25.80 **SERVICES** ELEC PB CHARGE 8.65 SEWER 33.57 SEWER PB CHARGE 0.05 TRASH-CITY 22.76 WTR CONSERVATION SURCHARGE (9) TOTAL PAYMENTS RECEIVED THIS BILLING PERIOD \$533.98 1.40

TOTAL CHARGES FOR WATER, ELECTRICITY, AND CITY SERVICES

**TOTAL CHARGES FOR CITY SERVICES** 

\$92.23 \$489.67

**MESSAGE** 

CUT YOUR WATERING TO 3 DAYS A WEEK. MORE CONSERVATION INFO AT BLUERIVERSIDE.COM

# **PAYMENT CARD** RIVERSIDE PUBLIC UTILITIES A

<b>PAYMENT BY MAIL:</b> Enclose card with remittance payable to Riverside Public	SE PAY IMMEDIATELY CT TO TERMINATION)	PREVIOUS BALANCE		
PAYMENT BY PERSON:	SUMMARY			
Bring entire bill to an authorized payment station.	WATER	ELECTRICITY	CITY SERVICES	CURRENT AMOUNT DUE
(See insert for payment locations)	\$93.34	\$304.10	\$92.23	\$489.67
		BILLING DAT	TE: PLEASE PAY BY:	TOTAL BALANCE DUE
VALUED CUSTOMER 1234 UTILITY DR RIVERSIDE CA 92506-1231	08/31/15 LITY ASSISTANCE) OTHER \$	\$489.67 SHARE DONATION		
	PLEASE INDICATE AMOUNT PAID			

01234567891011121314156